



This document outlines the technology NWD Virginia uses to carry out its mission and vision, and key technology partners.

How NWD Virginia Uses Technology to Streamline & Support

NWD Virginia uses a group of secure web-based tools and sites—including the Virginia Easy Access website, CRIA module, and Training Platform—to link individuals with services and information that match their needs.

VIRGINIA EASY ACCESS

A website designed to connect Virginians with local services. It features a 24/7 live chat, toll-free number, and profile. It is also home to tools including Service Finders, Direct Connect, and Health Screeners.

COMMUNICATION, REFERRAL, INFORMATION & ASSISTANCE

Otherwise known as CRIA, a technology solution that allows network partners to coordinate services by sending, receiving, and recording client referrals. It also allows users to securely share client information and notes (with consent).

TRAINING PLATFORM

Where you can find free, self-paced trainings such as data literacy, person-centered standards, and trauma-informed care. It also is where CRIA users complete their annual mandatory security training.

Technology Partners

Through relationships with the following technology partners, we work to maximize No Wrong Door Virginia's efficiency and accuracy.

- PeerPlace
- VirginiaNavigator
- 211 Virginia
- United Way Worldwide National Data Platform